



Andrew Gillis, founder of trixbox, helps out

trixbox Support

Need help configuring your trixbox system? Having issues setting up your new Sangoma card? Can't get rid of that darn echo? System down?

Wish you could just pick up the phone and get the answer from a certified trixbox support professional? Well now you can! We now offer full troubleshooting and support for trixbox application platform and appliance at unbelievably competitive prices. Purchased hourly or under an annual support plan, you can contact trixbox support during business hours and get an initial response within 30 minutes!

trixbox Support Pricing

Hourly: \$150 per hour
\$450 per 5 hour block

Annual Support Agreement:

of Extensions

1 – 10	\$650
11 – 24	\$850
25 – 50	\$1,700
51 – 100	\$2,600
101 – 250	\$4,300
251 – 500	\$6,500
501 – 1000	\$9,750
1001 – 5000	\$15,150

What's covered in trixbox support?

- ◆ Troubleshooting for trixbox application platform
- ◆ Remote installation assistance for updates and upgrades
- ◆ Network configuration guidance
- ◆ Configuration of FreePBX and HUDLite
- ◆ Setup and testing of remote SIP extensions
- ◆ Setup of example dial plans and trunks
- ◆ Troubleshooting of echo settings
- ◆ trixbox administration and setup (standard menu options)
- ◆ Non trixbox hardware including Digium, Rhino, and Sangoma cards
- ◆ Set up of Aastra and Polycom IP phones
- ◆ Voicemail configuration
- ◆ System down critical issues
- ◆ General "How do I?" questions



Call trixbox support today
1-888-trixbox

www.trixbox.org